



Please read these points carefully before booking a yurt, tipi or tent:

1. All Yurts are available from 3pm on day of arrival and must be left in a clean condition not later than 11.30am on day of departure. If on your arrival you find any items or fittings, utensils, crockery or cutlery is broken, damaged or missing, please report it to Sally or Dave on the phone numbers given and it will be replaced. Should any damage or breakages occur during the period of your stay you will be held responsible for anything and must make good to the lowest market value.
2. On departure all yurts are to be left clean and tidy with the keys returned to us. All rubbish is to be disposed of responsibly in the recycle bins provided.
3. Booking and Deposit. When you make a booking over the phone either a non refundable deposit cheque (made out to David Calvert and Sally Davies) or Paypal payment (we will raise an invoice for you) of 25% is required to secure your booking, this is to be received within 10 working days of the phone booking otherwise Chléire Haven has the right to cancel your booking. Alternatively, you can phone us with your credit/laser card number to secure the booking. We won't take any money from your account unless you cancel your stay with us (in which case we will take 25% of the total booking) or if you cancel the day before or don't turn up, we will take 100% of the total for your stay. Please bring the full amount due to us in cash, payable when you arrive.
4. We reserve the right to take €30 from your credit card if there is undue noise, resulting in other users of the site being disturbed or any damage to the site made by any of your party. Any serious damage/disturbance will be dealt with accordingly.
5. Chléire Haven reserves the right to cancel a holiday in light of extreme conditions of: weather, terrorism or war. In any of these very unlikely circumstances the full deposit will be returned. If all the ferries from Baltimore to Cape are cancelled on the day of your arrival, please phone to organise another day to commence your holiday or for a partial refund to cover that day.
6. Chléire Haven reserves the right to cancel a holiday at short notice if for unforeseeable circumstances we are unable to provide safe accommodation in a yurt. Under such unlikely circumstances your full deposit will be refunded.
7. Parents are responsible for the supervision of their children on site at all times. Please be aware, the sea around the island can be dangerous.
8. No alcohol/drugs are permitted at the campsite and we reserve the right to search personal bags to check. This rule is to minimise disturbance to other customers and will be enforced.
No firearms, hunting or fireworks are permitted on Cape Chléire Island.
9. Fires are restricted strictly to the wood burning stoves and braziers only. No open fires or fire pits are allowed.
10. It is prohibited to interfere or adapt the structure of the yurt in any way.
11. Chléire Haven cannot be held responsible for any lost or stolen property.
12. There is a strict NO SMOKING POLICY in any of our yurts, tents or tipis, which will result in your €30 retainer being held, in order to clean to a satisfactory standard. Anyone who smokes outside of the yurts is responsible for disposing of their cigarette butts in a bin and NOT littering the surrounding area of the yurt.
13. We love dogs but please keep your pets away from other site users and away from all island animals.
14. Anyone committing a nuisance contrary to the peace of Chléire Haven will be asked to leave immediately and without any refund.

Payment of a deposit constitutes acceptance of all these conditions. Passport ID is required on arrival.

Please fill in and return by post with your deposit as agreed on your confirmation.

Name:

Address:

Signed: